

# **Win your Stream Spa with Lumi-O | Innovaplas**

## **1. Description and duration of the contest**

- 1.1.** The “Win Your Stream Spa” contest (hereinafter referred to as “the contest”) is organized by Lumi-O | Innovaplas (hereinafter referred to as “the manufacturer”). The contest will be available at Club Piscine retailers (hereafter “the retailer”).
- 1.2.** Each customer having purchased a Stream model spa at a Club Piscine dealer has the chance to win the refund of his purchase (spa) up to a maximum amount of five thousand nine hundred and ninety-nine (\$5999.00) (+) plus applicable taxes and in Canadian currency provided that the terms and conditions of the present rules are respected.
- 1.3.** The amount refunded to the winning customer is the amount paid for their Stream Spa only plus tax. Chemicals, delivery, installation or other items on the invoice are not included in the refund. Only the price of the Stream Spa plus tax is applicable. The original invoice is required.
- 1.4.** Only one winner will receive a refund for their Stream Spa.
- 1.5.** The contest begins on April 15, 2023 and ends in October 1er 2023 at 11:59 pm.
- 1.6.** The contest is organized by the manufacturer Lumi-O | Innovaplas whose head office is in Drummondville, Quebec, Canada.

## **2. Eligibility requirements**

- 2.1.** The participant must reside in Canada.
- 2.2.** The participant must be 18 years of age or older.
- 2.3.** Club Piscine retailers and the manufacturer Lumi-O | Innovaplas for whom the contest is held, their employees, representatives, agents or members of their organizations as well as the persons with whom they are domiciled are not eligible to enter the contest.

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**2.4.** The purchase of the Lumi-O | Innovaplas Stream spa must have been made between April 15, 2023 and October 1er, 2023 at a participating Club Piscine retailer offering the contest.

### **3. Conditions of participation**

**3.1.** Upon delivery and installation of the Lumi-O | Innovaplas Stream Spa, the entrant must complete a short online form in its entirety and submit a picture of their spa in their yard. A form and link for submitting the pictures will be available at <https://streamspas.com/concours>.

**3.2.** The participant must complete the online form outside of Club Piscine dealer's establishment or outside the Lumi-O | Innovaplas offices without the assistance of an employee and/or an officer of the Club Piscine dealers or the Lumi-O | Innovaplas manufacturer.

**3.3.** If an entrant does not have access to an internet connection, he/she can contact Lumi-O | Innovaplas at 450-565-5544 call support or immediate assistance during business hours. It will still be possible for the participant to obtain a paper form or to obtain an email link to send their entry and the photo of their spa. However, all information requested on the form must be included in the email.

**3.4.** Winner will be required to correctly answer a mathematical question.

**3.5.** For entry to be valid, the online form must be submitted and received by Lumi-O | Innovaplas no later than 11:59 p.m. on October 1er, 2023.

**3.6.** The same person may only enter the Contest once per purchase.

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**3.7.** Any person who enters or attempts to enter the “Win Your Stream Spa” Contest more than once, for each purchase, or who uses any robotic, automatic, mechanical, electronic or other method of duplication not permitted under these rules will be considered to have engaged in tampering and/or manipulation, which will result in automatic disqualification.

### **4. Awarding of prizes**

**4.1.** The winner will be determined by a random computerized drawing from all eligible entries.

**4.2.** The computerized random draw will take place on October 19, 2023 at 9:00 a.m. in the presence of the director of Lumi-O | Innovaplas and one of the directors of Club Piscine Head office. The draw will take place at the Lumi-O | Innovaplas customer service office at 850 Industry Street, Saint-Jérôme, Québec, J7Y 4B8.

**4.3.** Lumi-O | Innovaplas will contact the participant to inform him/her that he/she is the winner of the “Win Your Stream Spa” contest.

**4.4.** The Club Piscine retailer where the winning customer’s spa was purchased will be required to provide the winning customer’s original purchase agreement and proof that the invoice amount has been paid in full.

**4.5.** The winning customer will be contacted by phone and letter by Lumi-O | Innovaplas within ten (10) business days of the random draw.

**4.6.** The prize will be awarded in the form of a check made out to the winning customer and will be delivered directly to the customer.

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### **5. Terms and Conditions**

- 5.1.** It is possible that the contest is not offered by all Club Piscine retailers and it is the responsibility of the participating customer to inquire with the retailer in order to know if the latter offers the possibility to participate in the contest. It is always possible for the participating customer who bought his spa in a non-participating Club Piscine, to send directly the information related to his purchase as well as the form and the picture of his spa directly to Lumi-O | Innovaplas by mail at 850 Industry Street, Saint-Jérôme, Québec, J7Y 4B8 or by email at [emerancier@lumi-o.com](mailto:emerancier@lumi-o.com) or simply by fax at 450-565-5958. All the information requested in the form must be transmitted.
- 5.2.** Personal information, such as name, address, phone number, email address, age and pictures of spa is collected only for the purpose of administering this contest and will not be used for any other purpose without the entrant's consent. By providing this information, the entrant consents to its use for the purposes indicated.
- 5.3.** The winner consents to Lumi-O | Innovaplas using his/her name, city of residence, photograph, pictures, voice, prize description and all statements related to the contest for promotional purposes, without any form of additional compensation or remuneration.
- 5.4.** Lumi-O | Innovaplas reserves the right, at its sole discretion, to cancel, modify or suspend, in whole or in part, this contest in the event that an event and/or situation arises that could alter or influence the administration, security, impartiality and/or conduct of the contest as provided for in these rules, particularly in the event of a major computer problem, subject to approval by the liquor, racing and gaming authorities.

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- 5.5.** The contest organizers and the persons, including Club Piscine retailers and the manufacturer Lumi-O | Innovaplas, for whose benefit this contest is held, are released from any responsibility for damage and/or loss resulting from participation in the contest and/or the awarding of the prize.
- 5.6.** Odds of winning depend on the number of eligible entries received in total and Lumi-O | Innovaplas reserves the right to disqualify any entries that are incomplete, illegible, irregular, submitted through illicit means and/or do not strictly comply with these rules.
- 5.7.** Participation in the contest implies acceptance to comply with these rules and with the decisions made by Lumi-O | Innovaplas, which alone is responsible for their application. All decisions made by Lumi-O | Innovaplas are final, without appeal, subject to the jurisdiction of the liquor, racing and gaming authorities.
- 5.8.** Any litigation respecting the conduct or organization of a publicity contest may be submitted to the liquor, racing and gaming authorities for a ruling. Any litigation respecting the awarding of a prize may be submitted to the liquor, gaming, and racing authorities only for the purpose of helping the parties reach a settlement.
- 5.9.** These rules are available in French and English at Club Piscine retailers who offer the contest and/or on the website at <https://streamspas.com/concours>. A copy of the rules is also available at Lumi-O | Innovaplas at the following address

**Office address (customer service) :**

850, de l'Industrie, Suite 100, Saint-Jérôme, Québec, J7Y 4B8

Email : [infocanada@lumi-o.com](mailto:infocanada@lumi-o.com) ou [emercier@lumi-o.com](mailto:emercier@lumi-o.com)

Phone : 450-565-5544 Ext : #250 , Eric Mercier (contest manager)

Cellular : 514-820-2561

Fax : 450-565-5958

**Factory address :**

**Lumi-O | Innovaplas**

2257, Route 139, Drummondville, Québec, J2A 2G2

Phone : 819-850-2935